USE CASE DETAILED DESCRIPTION

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| Use Case name | Room Booking | |
| Scenario | Online room booking | |
| Triggering event | Customer makes an online room booking request | |
| Brief Description | When a customer makes an online room booking request and enters the date + no. of people, the system checks the availability  If it is possible the customer can confirm the booking and provide more information, or skip the booking.  Else the customer can either change the date of the booking or cancel the booking | |
| Actors | Customer | |
| Related use cases | Check availability by the customer<<extends>> | |
| Stakeholders | Manager: To verify the income of the business per month  Receptionist: To verify the bookings per day  Customer: To verify the booking | |
| Preconditions | Room charges must be up to date in the website  Availability of the rooms must be updated in the website | |
| Post conditions | If the booking is confirmed, it must be recorded in the system calendar | |
| Flow of events | Actor   1. Customer makes an online room booking request   3. enter date + number of people  6.enters more information | System   1. Prompts for date + number of people   4. checks availability of the rooms  5.prompts more information  7. displays message of confirmation |
| Exception conditions | 4.1 if the room is not available on that particular day, the customer can either change or cancel the booking  If the customer changes the day the steps 2,3,4 will repeat until the booking is available to the entered day  5.1 if the customer doesn’t want to proceed with the booking, he can skip the booking after checking the availability. | |